THALENTE GIFT SITHOLE

@ Thalentesithole1@gmail.com
📞 0737756626
📍 15 Mozart street Belhar ext6 Cape Town 7493
🌐 https://github.com/Thalentesithole   in https://www.linkedin.com/in/thalente-sit
hole-a863911b5

My Custom Section

Highly motivated and enthusiastic RPA Developer Intern with a good background in software development and automation. Seeking a challenging position where I can utilize my technical skills and passion for innovation to contribute to the success of the organization. Eager to learn and grow in a dynamic work environment.

Education

2018	**Wiggins secondary school** Matric
Feb 2019 - June 2023	**University of the Western Cape** BSc Computer science

Relevant Courses

Databases

Computer Networking

Artificial intelligence

Operating systems

Software engineering

Advanced calculus

Modern Algebra

Experience

2015 - 2016	**PRASA: Techno learners** Techno Learner

Learned how to analyze network infrastructure configurations, assisting in troubleshooting and resolving technical issues.

Shadowed IT professionals in executing system maintenance tasks, including software updates and hardware upgrades.

Learned how to document IT processes and procedures, contributing to the development of training materials for end users.

2023 - Present	**University of the Western Cape Sumsang Future-Innovation Lab** RPA Development internship

Developed and implemented automation solutions using RPA tools to streamline repetitive tasks, resulting in a 30% increase in operational efficiency.

Collaborated with cross-functional teams to analyze business processes, identify areas for automation, and design solutions to optimize workflow.

Conducted testing and debugging of RPA scripts to ensure seamless integration with existing systems and applications.

Skills

Automtion Anywhere, UIpath

Excellent understanding of fundamental software.

A good understanding of mathematics and formulas

knowledge of software principles and development

Software design and testing

Advanced: Java, Python

Familiar: C and Javascript

Programming in HTML5 with JavaScript and CSS3

Querying Data with T-SQL

Projects

Cricket tracking system
Domestic one day cricket leagues are still functioning on paper-based records in this day and age. We identified a possible solution in order to cut down on the workload for league officials as well as improving the efficiency to distribute information.

Chat Room API
A rebust and scalable chat room python API that facilitates real time communication between users.

Portfolio Website
Portfolio Website which showcases my work and skills.

Customer service automation
Customer service app - Our customer service app solution helps businesses provide better customer support, with features such as case management, self-service portal, and knowledge base.

Language

English

Zulu

Xhosa

Personal Details

Date of Birth :   04/03/2001

Nationality   :   South African

Reference

- "Technogirl trust "
info@technogirltrust.co.za
+27 11 781 9950

Wouter Grove - "Western Cape Colab "
Post Doctoral Researcher
Wgrove@uwc.ac.xa

THALENTE GIFT SITHOLE